

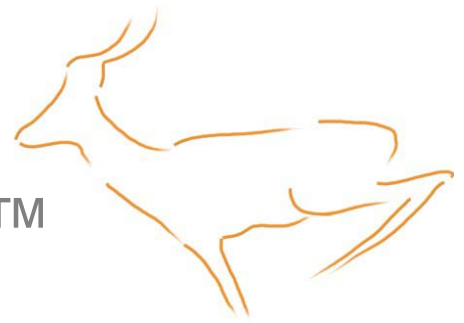
NEXUM Debt Management Software™

Integrated Communications Management



Integrated Call, SMS Text, Fax & E-mail Management

Prioritise. Prepare. Contact. Follow-up. Analyse.



NEXUM Debt Management™

Integrated Communications Management


NEXUM™ gives you control over the Debt Recovery process by automating five essential tasks. Prioritisation, preparations, contact, follow-up and analyses.

Good communication provides the foundations for successful debt recovery. Each day consists of communication with debtors, clients, courts and agents. This communication comes in various forms, including telephone calls, letters, e-mails, faxes and SMS Text messages. Tracking, recording and storing the content of the communication has never been more important.

NEXUM™ integrates the various forms of communication within its debt management functionality. The level of integration within **NEXUM™** eliminates unnecessary case administration. You are able to place a call, send an email, SMS Text message or fax with just one click. NEXUM records your activity within the case history for future reference, A copy of the email, SMS Text Message or Fax is also stored.

Replies to an e-mail, fax or SMS text message are automatically captured and stored within the debt history. The person responsible for the case is then automatically notified that a response to the communication has been received.

NEXUM™ works with internet based telephony providers to offer voice functionality within the application. Calls can either be manually made or automatically scheduled within the debt collection strategies. **NEXUM™** creates a call list within the users diary, calls can also have a priority attached to them. When a call is made the date and time of the call is recorded in the debt history.

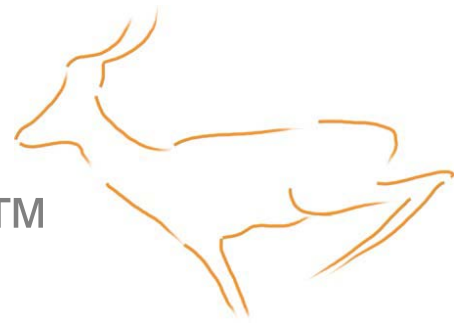
As standard **NEXUM™** is installed with integration for . By using Voice Over Internet Protocol technology NEXUM is able to provide a highly cost effective solution.

Debtors mobile?



NEXUM Debt Management Software with integrated SMS Text Messaging as standard.

Prioritise. Prepare. Contact. Follow-up. Analyse.



NEXUM Debt Management™

New Product Feature Press Release



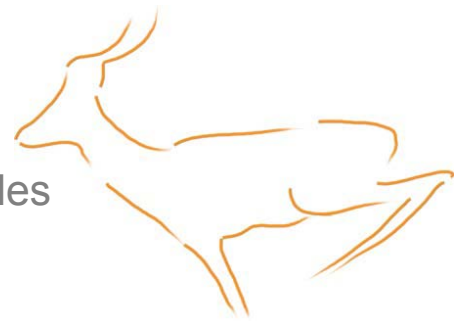
SMS Text

Real time Mobile Text Messaging communication with customers, agents, enforcement officers and internal contacts.

Control.
NEXUM™ gives you control over the Debt Recovery process by automating five essential tasks tailored specifically to your business needs

Improving performance.
NEXUM™ is towards reducing the amount of case administration and improving communication. The addition of SMS Text Messaging provides a further extension to your communication capabilities.

Prioritise. Prepare. Contact. Follow-up. Analyse.



NEXUM™ SMS Text Messaging Key Deliverables



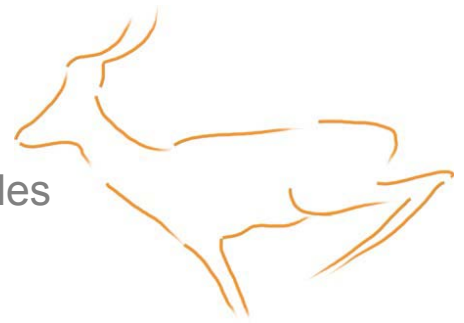
There are two methods of using SMS text messaging within NEXUM™, either manually or as part of a collections work flow.

When reviewing a case you simply click on the mobile telephone number field on the main enquiry screen. NEXUM™ then prompts you for the message content, then sends the message to the mobile number. Messages can be sent to debtors, clients, agents, third parties and work colleagues associated with the case. The message and other details are then stored in the case history for future reference.

The second method of sending an SMS text message is via the systems automated workflow. Subject to any criteria relating to the debt, a specific message content can be sent automatically once the case has reach a certain point within the collections process. In addition to messaging the debtor(s), copies of the messages can be sent automatically to clients, agents or internal contacts therefore providing them with an update of activity.

NEXUM™ records whether the text message has been received and read. Any replies to the text message are then automatically received and stored within the case history. You are then alerted.

Prioritise. Prepare. Contact. Follow-up. Analyse.



NEXUM™ SMS Text Messaging Key Deliverables

Prioritise

- ✓ Schedule automated text messages, e-mails and faxes
- ✓ Content subject to Debt Recovery strategies.

Prepare

- ✓ Workflow Based System provides details of messages to send
- ✓ Message content can be user or system driven

Contact

- ✓ SMS text messaging can be scheduled before or after printed letters, emails or telephone contact
- ✓ SMS text messages can be sent to debtors, agents, clients or work colleagues



Follow-Up

- ✓ Automatic Follow-up of text messages
- ✓ Notification to Relevant Parties that a specific message has been sent

Analyse

- ✓ Measure performance and profitability metrics
- ✓ Database of account history and message activity

NEXUM™

Dedicated Debt Management

More Contact

More Control

More Activity

Less Time

Less Cost

Less Risk

For further information please visit

www.bwaresolutions.com

Or call +44 (0) 845 226 8184